



JOB TITLE:	CAFE MANAGER
SALARY	£29,000
REPORTING TO:	CENTRE MANAGER
ROLE DESCRIPTION:	<p>As the Cafe Manager at Big Depot Manchester, you will oversee the comprehensive management of cafe operations, including the recruitment, training, and supervision of staff in various food preparation and barista roles. You will be responsible for ensuring the highest standards of customer service, maintaining consistent quality in both in-house and locally sourced products, and adhering to health and safety regulations. Your role will also involve developing the cafe's food and beverage offerings to stay current with market trends, as well as managing commercial aspects such as profit and loss and minimizing wastage to meet key performance indicators set by upper management.</p>
KEY RESPONSIBILITIES:	<p>People Management: The Cafe Manager in the new Big Depot Manchester will be responsible for the comprehensive management of Cafe's operations. The role will entail recruiting, training and managing Cafe Assistants in a variety of food preparation and Barista roles.</p> <p>Customer Service: Facilitating the highest standards in customer service from the team and providing excellent customer experiences.</p> <p>Inventory Management and Quality Control Maintaining a consistent and high quality offering throughout the year with a mix of in-house prepared items and locally sourced pre packaged options.</p> <p>Health and Safety Compliance Working to GB Health and safety regulations and ensuring the processes, culture and training are in place for other Cafe staff.</p> <p>Development of Food and Beverage Provision Develop the offering of the cafe through new products in order to keep up with trends.</p> <p>Commercial Management Working towards KPI targets set out by upper management regarding P&L and Wastage</p>

DEPOT
CLIMBING