CANDIDATE BRIEF

FRONT OF HOUSE MANAGER

ABOUT US

We're one of the leading providers of indoor climbing in the UK and our teams are the superstars that make the magic happen. From our Centre Managers to our Chefs, we're proud to have a wealth of enthusiasm and experience across our 8 centres in the North of England and the Midlands.

The Depot are all about creating the best environments for climbers with high class facilities and incredible customer service. If this sounds exciting to you we would love to hear from you!

ABOUT THE ROLE

Title: FoH Manager
Location: Various
Salary: £23,660 pro rata
Hours: up to 35hrs per week

Key Responsibilities: To facilitate the running of the Depot Climbing Centres with the help of the management team and staff team. Orchestrating the daily running of shifts, aiding in training and developing and pushing towards excellent service standards and sales targets.

Please see the full Job Description for more details.

ABOUT THE CANDIDATE

Required

- Competent IT skills
- Basic numeracy and literacy
- Good organisation skills
- Customer service experience
- Ability to work flexible working hours
- General climbing knowledge
- People Management experence within fast paced industry.
- Customer service experience.

Desired

- Rock Gym Pro Experience
- First Aid

Personal Attributes

- Good Interpersonal skills
- Morivated and driven
- Ability to maintain composure under pressure
- Ability to function efficiently as part of a team
- Commitment to diversity and equal opportunities

WORKING WITH US

COMPENSATION

- Competitive Salaries
- Transparent and Fair Pay Structure

BENEFITS

- EAP
- Free Climbing
- Team Building Days
- Birthday Vouchers

WORK ENVIRONMENT

- Recognition
- Role Definition
- Autonomy
- Growing Business

CAREER

- Internal Training
- External Training
- Ongoing PDP's

CULTURE

- Clear Values
- Honesty and Integrity

HOW TO APPLY

If you have any further questions relating to the role or the recruitment process please email:

Recruitment@theclimbingdepot.com

To apply for this role please use the application on the recruitment page, you will need a cover letter and an up to date CV to apply